



SERVICE HOTLINE

Johannesburg
Stock Exchange

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REFERENCE NUMBER: 253/2017

5 December 2017

LIVE CONNECTIVITY TEST (LCON) AND COLOCATION CHANGE REQUEST FREEZE PERIOD FOR 2017

Due to us nearing our year end freeze period, clients are advised to take note of the following:

- The final date when we will be conducting Live Connectivity Tests (LCON), network changes and colocation change requests for 2017 will be on Thursday, 7 December 2017.
- Enablement and Colocation Services Order Form (CSOF) requests will be dealt with as per the current SLA's, 7 and 10 working days respectively.
- Self LCON requests where network changes are not required will be considered.
- LCON and Colocation change requests will resume from 11 January 2018.
- Please note that the CTS environment will not be available on the below public holidays:
 - **16 December 2017**
 - **25 December 2017**
 - **26 December 2017**
 - **1 January 2018**

Market / Service:

Equity Market
Equity Derivatives Market
Commodity Derivatives Market
Interest Rate & Currency Derivatives Market

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27-11-5207777 or Customersupport@jse.co.za

Issued By:

Client Services Centre